



What does the inspection look like?

Our trained technician will inspect the home or structure with the use of a multimeter device collecting real time readings to assess the air quality for formaldehyde, carbon monoxide (CO), carbon dioxide (CO₂), hydrogen sulfide (H₂S), combustible vapors and total levels of volatile organic compounds (VOCs). Multiple readings may be collected from throughout the building to assess various areas or areas the client may be concerned about. Once the inspection has been completed, a report will be generated noting any areas with elevated readings or results.



When can I expect my report and results?

This depends on the turnaround time that you selected at the time of the inspection; the standard turnaround for the report is two business days. A report will be generated explaining any areas of concern, risk assessment and recommendations for more comprehensive sample analysis if necessary. All documents will be sent via email in PDF format.

The report and results will be sent only to the client. Please do not ask us to disseminate this information to other people. The client is at liberty to share the information with anyone they wish. This simply states that if anyone wants to know about the results, they cannot get the information from us without a subpoena. This includes real estate agents, lawyers, sellers, buyers, tenants, etc. Unless the client has authorized us to release information specifically on the original agreement, the client will be the only recipient of the information.

How can I prepare for the IAQ inspection?

To get an accurate representation of the current levels present, it is recommended to keep all windows and doors closed as safety permits and air purifiers in the 'off' setting for at least 4-12 hours prior to inspection. Make sure that all areas that may be desired to be inspected are accessible such as ensuring no doors are locked for the inspector.

What payment options are available?

After the inspection is completed, the inspector will hand write you an invoice and provide you with a carbon copy. We have a few payment options available; the easiest option would be on-site with a check. The inspector can also accept cash, but for safety reasons does not carry change. Alternatively, we can send you an electronic invoice through QuickBooks after the inspection has been completed.

- You can use QuickBooks to issue an eCheck, which requires your checking account and routing number.
- If you would like to use a Visa or MasterCard to pay, please inform the inspector onsite so the electronic invoice can be processed to reflect the correct payment method. Be advised; there is a 3% processing fee for credit card transactions.

The following options require additional information from us and your own login information for the service. Please reference the address and/or invoice number when submitting payment using these methods to prevent delays.

- You can process a payment using Chase QuickPay. Please reference the address of the property and/or invoice number when submitting payment so that your payment is applied quickly and accurately.
- You can process a payment using the clearXchange network (also known as ZelleSM) through banks such as Bank of America, Wells Fargo, or First Bank. If this is the option you are most familiar with, let us know and we will provide you with the email address and phone number associated with the account. Please reference the address of the property and/or invoice number when submitting payment so that your payment is applied quickly and accurately.
- We also accept payments through Venmo. If this is your preferred payment method, let us know and we will provide you with our username associated with the account. Please reference the address of the property and/or invoice number when submitting payment so that your payment is applied quickly and accurately.

If you have any other questions, feel free to contact us at info@jlmenvironmental.com or (310) 930-3355.

For more information, a more detailed description of our services, and client reviews visit our website at www.jlmenvironmental.com.